

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**



**FILED**

09-21-07  
04:04 PM

Order Instituting Rulemaking on the Commission's  
Proposed Policies and Programs Governing post-  
2003 Low-Income Assistance Programs.

Rulemaking 07-01-042  
(Filed January 8, 2004)

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON  
LOW INCOME ASSISTANCE PROGRAMS FOR AUGUST 2007**

Kim F. Hassan

Attorney for  
San Diego Gas & Electric Company  
101 Ash Street, HQ12B  
San Diego, CA 92101-3017  
Telephone: (619) 699-5006  
Facsimile: (619) 699-5027  
E-Mail: KHassan@sempra.com

September 21, 2007

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking on the Commission's  
Proposed Policies and Programs Governing post-  
2003 Low-Income Assistance Programs.

Rulemaking 07-01-042  
(Filed January 8, 2004)

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR  
AUGUST 2007**

**I. INTRODUCTION**

In Ordering Paragraphs (OP) 14 through 17 of Decision (D.) 01-05-033, the California Public Utilities Commission (Commission) directs San Diego Gas & Electric Company (SDG&E) and the other Investor Owned Utilities (IOUs)<sup>1</sup> to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

In Application (A.) 06-06-032 SDG&E proposed changes to the monthly RD reports in an effort to streamline the reports while maintaining their value. SDG&E, along with the other utilities, then worked closely with the Energy Division to further develop and update the tables used to report low income program activity on a monthly basis. In D.06-12-038, the utilities proposed changes for the monthly program reporting which were approved by the Commission. The reports will henceforth be referred to as the "Monthly Reports on Low Income Assistance Programs."

This eighth monthly report on Low Income Assistance Programs includes actual LIEE and CARE results and expenditures through August 2007.

## **II. LIEE**

### AUGUST RESULTS—INSTALLATIONS

During August, SDG&E weatherized 1,161 homes, and replaced 196 refrigerators. A total of 6,919 homes have been weatherized year-to-date and a total of 1,549 refrigerators have been replaced in 2007.

### OUTREACH AND LEVERAGING

In the month of August, SDG&E leveraged LIEE outreach with its other assistance program outreach efforts at the community events discussed in the CARE Outreach & Leveraging section below. SDG&E utilizes the following methods to identify, qualify, and enroll customers for LIEE services performed by SDG&E's prime contractor:

- Providing SDG&E's LIEE prime contractor with resources to identify qualified CARE participants to be used to perform LIEE outreach;
- Identifying customers most likely to income qualify using census tract data and additional customer research; and
- Employing bilingual specialists who speak Spanish, Vietnamese, Arabic, and Farsi to better serve the diverse population with the San Diego area.

### CUSTOMER SATISFACTION

Results from the second quarter survey indicated overall satisfaction with the Energy Team at 92%. There has been an increase of program awareness due to targeted direct mail to various zip codes throughout the San Diego County and the outreach efforts of Richard Heath & Associates (RHA) who communicates directly with on-site apartment managers regarding the benefits of LIEE services.

---

<sup>1</sup> The other IOUs include Southern California Gas Company, Southern California Edison Company, and Pacific Gas and Electric Company.

Quality assurance procedures used in SDG&E's LIEE program include survey cards distributed with outreach materials as well as a customer satisfaction telephone survey on the program and the services completed in customer homes. Some of the comments received from customers include:

- They did more than I expected. They checked the furnace and the gas stove. They weather-stripped the front door. They replaced the outdoor lights.
- They helped me save energy. They gave me light bulbs, a hand-held showerhead, and globe fixture for my lighting, and they checked my refrigerator.
- They came out here and took their time, which I appreciate. They took time to fix things that were wrong so I could save money on my electric bills.
- They came on time and did the work quickly and right. They even replaced my door as air was coming through my previous door. They replaced my showerhead. I love it all.
- They came in and guided me through what they were going to do. I didn't have to ask them any questions because they had explained everything.
- Every time I have financial problems, they help me out. They were very helpful. They answered all my questions and helped me step by step. They helped me save energy. They gave me lots of ideas to save energy, and when I tried them, they worked.
- It seems like we're saving energy as we speak. They gave me new light bulbs and a refrigerator. It's cool.

## LIEE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

SDG&E incurred \$1,116,536 in program costs during the month of August. Total expenditures through August 2007 equaled \$7.2 million which represents 53% of the 2007 authorized LIEE budget.

### **III. CARE**

#### AUGUST CARE ENROLLMENT RESULTS

During the month of August, CARE enrollments decreased by 194 customers with total CARE participation at 224,470, or 66.8%, of the estimated eligible. SDG&E's estimated penetration rate for the CARE program gas service is 67.7%. To increase participation in SDG&E's CARE program, the utility has employed various methods to reach potential program participants as described below.

In April, SDG&E implemented an on-line CARE application. Customers are able to provide CARE eligibility information via the Internet and declare their eligibility electronically; the previous process required an applicant to download and mail the application form. Since its implementation, SDG&E has experienced monthly increases in the number of applications submitted on-line. The increase in on-line applicant submittals is in large part due to the efforts of SDG&E's Customer Contact Center's (CCC) representatives referring potentially eligible customers to [www.SDGE.com](http://www.SDGE.com), who express an interest in the Internet process. In August, 419 customers were enrolled in CARE using the Internet, and, year-to-date, there has been a total of 1,970 Internet enrollments. Based on current enrollment figures, SDG&E estimates on-line enrollments will surpass 2006 enrollment figures by 50%.

In June, SDG&E implemented “categorical eligibility” as approved by D. 06-12-38, whereby customers who participate in certain programs are automatically enrolled in the CARE and/or LIEE programs. The means-tested programs that qualify under categorical eligibility are:

1. Food Stamps; 2. WIC; 3. Healthy Families A&B; 4. TANF (AFDC); 5. LIHEAP; and 6. Medi-Cal: under or over age 65

Customers who participate in one or more of these means-tested programs self-certify their enrollment in CARE by selecting the box next to the aforementioned program on the CARE/FERA application. They are, then, automatically eligible for LIEE services and CARE program benefits. SDG&E enrolled 2,415 CARE customers since implementing categorical eligibility June 1, 2007.

SDG&E utilizes an outside contractor to contact CARE customers via telephone who have not responded to mailed requests for re-certification. This follow-up re-certification telephone call is the final contact with the customer before they are removed from the program. The outside contractor is also utilized to contact potentially eligible customers who have not responded to a targeted direct mail campaign. These potentially eligible customers are provided with an additional opportunity to enroll in CARE via the telephone. Year-to-date, SDG&E re-certified 735 customers and has enrolled 277 non-responders to the program.

General direct mail efforts for CARE during the month of August included a mailing to 25,000 customers in zip codes which are estimated to have a large number of customers that are well likely to qualify for CARE. In August, a total of 971 responded to direct mail resulting in 528 new enrollments.

## AUGUST OUTREACH AND LEVERAGING

On June 30, SDG&E and InterTrend, an Asian Marketing Agency launched a Street Campaign targeting San Diego's Asian community. SDGE and InterTrend set-up booths in front of three well known Asian markets to distribute CARE/FERA applications and to outreach to their patrons in their own language on August 11, 12, 18, and 19. The enrollment results from the Asian Street Campaign were 437 total applications received with 180 new customers enrolled in the CARE program.

During August, SDG&E conducted outreach at the following community locations in an effort to enroll customers in its CARE and LIEE programs:

- Lemon Grove Civic Park in Lemon Grove;
- North Park Recreation Center in San Diego; and
- Boys and Girls Club of El Cajon in El Cajon.

A total of 661 customers received CARE and FERA information during these outreach efforts.

SDG&E made 79 visits to individual Community Based Organizations (CBOs) during the month of August. The site visits included Head Starts, Community Centers, Youth and Community Centers, School Districts, YMCA's, Boys and Girls Clubs, Senior Centers, Neighborhood Health Care Centers, and Crisis Centers. In all cases, information was provided on CARE capitation opportunities, CARE customer enrollment, and LIEE benefits.

## CARE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

In August, SDG&E spent approximately \$284,704 in outreach and other management costs. Total management costs through August represented 52% of the 2007 CARE authorized administrative budget. Actual expenses compared to budgeted figures for August are shown in

Table 1C. The gas and electric CARE discount cost for August was \$3.56 million. The total discount cost through August 2007 was \$29.3 million.

#### **IV. CONCLUSION**

SDG&E continues to implement its LIEE and CARE program efforts with the goal of providing as many qualified customers as possible with services during PY2007.

Respectfully submitted,

/s/ Kim Hassan  
Kim F. Hassan  
Attorney for  
San Diego Gas & Electric Company  
101 Ash Street, HQ12B  
San Diego, CA 92101-3017  
Telephone: (619) 699-5006  
Facsimile: (619) 699-5027  
E-Mail: KHassan@sempra.com

September 21, 2007



	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Table 1L - LIEE Program Expenses - San Diego Gas &amp; Electric</b>												
2	<b>August 2007</b>												
3													
4	<b>LIEE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>% of Budget Spent</b>	<b>Year-To-Date</b>	<b>% of Budget Spent Year-To-Date</b>
5	Energy Efficiency												
6	- Gas Appliances	\$ -	\$ 1,597,843	\$ 1,597,843	\$ -	\$ 83,959	\$ 83,959	\$ -	\$ 691,248	\$ 691,248	0%	43%	43%
7	- Electric Appliances	\$ 4,775,778	\$ -	\$ 4,775,778	\$ 336,599	\$ -	\$ 336,599	\$ 2,169,869	\$ -	\$ 2,169,869	45%	0%	45%
8	- Weatherization	\$ -	\$ 3,904,358	\$ 3,904,358	\$ -	\$ 340,036	\$ 340,036	\$ -	\$ 2,143,915	\$ 2,143,915	0%	55%	55%
9	- Outreach and Assessment	\$ 600,059	\$ 600,058	\$ 1,200,117	\$ 65,112	\$ 85,112	\$ 130,224	\$ 421,304	\$ 421,304	\$ 842,607	70%	70%	70%
10	- In Home Energy Education	\$ 77,951	\$ 77,951	\$ 155,902	\$ 28,124	\$ 28,124	\$ 56,249	\$ 152,795	\$ 152,794	\$ 305,589	196%	196%	196%
11	- Education Workshops	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
12	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	<b>Energy Efficiency TOTAL</b>	<b>\$ 5,453,788</b>	<b>\$ 6,180,210</b>	<b>\$ 11,633,997</b>	<b>\$ 429,835</b>	<b>\$ 517,231</b>	<b>\$ 947,066</b>	<b>\$ 2,743,968</b>	<b>\$ 3,409,261</b>	<b>\$ 6,153,229</b>	<b>50%</b>	<b>55%</b>	<b>53%</b>
15													
16	Training Center	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
17	Inspections	\$ 21,458	\$ 21,457	\$ 42,915	\$ 2,073	\$ 2,072	\$ 4,145	\$ 11,496	\$ 11,496	\$ 22,992	54%	54%	54%
18	Marketing	\$ 160,496	\$ 160,496	\$ 320,992	\$ 16,247	\$ 16,247	\$ 32,495	\$ 93,068	\$ 93,068	\$ 186,136	58%	58%	58%
19	M&E Studies	\$ 61,072	\$ 61,072	\$ 122,144	\$ -	\$ -	\$ -	\$ 1,283	\$ 1,283	\$ 2,566	2%	2%	2%
20	Regulatory Compliance	\$ 150,763	\$ 150,763	\$ 301,526	\$ 16,174	\$ 16,174	\$ 32,347	\$ 80,118	\$ 80,096	\$ 160,214	53%	53%	53%
21	General Administration	\$ 491,160	\$ 491,160	\$ 982,320	\$ 49,819	\$ 49,819	\$ 99,638	\$ 309,902	\$ 310,015	\$ 619,918	63%	63%	63%
22	CPUC Energy Division	\$ 10,500	\$ 10,500	\$ 21,000	\$ 422	\$ 422	\$ 845	\$ 6,403	\$ 6,157	\$ 12,560	61%	59%	60%
23													
24	<b>TOTAL PROGRAM COSTS</b>	<b>\$ 6,349,236</b>	<b>\$ 7,075,658</b>	<b>\$ 13,424,893</b>	<b>\$ 514,570</b>	<b>\$ 601,966</b>	<b>\$ 1,116,536</b>	<b>\$ 3,246,238</b>	<b>\$ 3,911,377</b>	<b>\$ 7,157,615</b>	<b>51%</b>	<b>55%</b>	<b>53%</b>
25	<b>Funded Outside of LIEE Program Budget</b>												
26	Indirect Costs				\$ 34,508	\$ 35,510	\$ 70,018	\$ 179,422	\$ 197,886	\$ 377,109			
27													
28	NGAT Costs					\$ 21,130	\$ 21,130		\$ 125,233	\$ 125,233			



	A	B
1	<b>Table 3L - Average Bill Savings per Treated Home San Diego Gas &amp; Electric August 2007</b>	
2		
3	Year-to-date Installations - Expensed	
4		
5	Annual kWh Savings	2,559,276
6	Annual Therm Savings	136,057
7	Lifecycle kWh Savings	28,873,934
8	Lifecycle Therm Savings	1,223,161
9	Current kWh Rate	\$ 0.13
10	Current Therm Rate	\$ 1.09
11	Number of Treated Homes	7,718
12	<b>Average 1st Year Bill Savings / Treated Home</b>	<b>\$ 25.71</b>
13	<b>Average Lifecycle Bill Savings / Treated Home</b>	<b>\$ 166.03</b>

	A	B	C	D	E	F	G
1	<b>Table 4L - LIEE Homes Treated</b> <b>San Diego Gas &amp; Electric</b> <b>August 2007</b>						
2							
3	County	Eligible Customers			Homes Treated Year-To-Date		
4		Rural	Urban	Total	Rural	Urban	Total
5	Orange County	0	14,933	14,933	0	9	9
6	San Diego	320,595	17,209	337,804	115	7,594	7,709
7							
8	<b>Total</b>	<b>320,595</b>	<b>32,142</b>	<b>352,737</b>	<b>115</b>	<b>7,603</b>	<b>7,718</b>

**Table 5L - LIEE Customer Summary  
San Diego Gas & Electric  
August 2007**

Month	Gas & Electric				Gas Only				Electric Only				To	
	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm
Jan-07	541	10,071	192,755	32	-	-	-	-	35	-	18,167	3	576	10,071
Feb-07	1,371	29,891	440,904	70	-	-	-	-	76	-	45,514	9	1,447	29,891
Mar-07	2,079	43,971	633,153	98	-	-	-	-	110	-	58,363	12	2,189	43,971
Apr-07	3,132	62,576	938,630	143	-	-	-	-	167	-	76,425	16	3,299	62,576
May-07	3,909	78,633	1,254,819	186	-	-	-	-	283	-	101,776	20	4,192	78,633
Jun-07	5,150	98,395	1,665,594	246	-	-	-	-	317	-	136,497	27	5,467	98,395
Jul-07	6,054	114,585	1,979,789	293	-	-	-	-	352	-	153,800	31	6,406	114,585
Aug-07	7,309	136,057	2,376,237	346	-	-	-	-	409	-	183,039	37	7,718	136,057
Sep-07														
Oct-07														
Nov-07														
Dec-07														

Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.

tal	
kWh	kW
210,921	35
486,418	79
691,516	110
1,015,055	159
1,356,595	207
1,802,091	273
2,133,589	324
2,559,276	383
figures. Total	

<sup>[1]</sup> Outreach costs include the following events: CARE/FERA enrollment events Lemon Grove Civic Park, North Park Recreation Center and Boys & Girls Club of El Cajon for a total of 661 customers given information about CARE/FERA. 79 visits to CBO's including: Head Starts, Community Centers, Youth & Community Centers, Neighborhood Health Care Centers and Crisis Centers. Targeted Asian community markets distributing CARE/FERA applications resulting in 180 new enrollments.

[2] The Measurement & Evaluation expenditures for August 2007 consist of the Needs Assessment costs.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Table 2C - CARE Enrollment, Recertification, Attrition, and Penetration - San Diego Gas & Electric																
2	August 2007																
3	Gross Enrollment																
4	Automatic Enrollment						Capitation	Other Sources [1]	Total (F+G+H)	Recertification	Total Adjusted (I+J)	Attrition (Drop Offs)	Enrollment		Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (O/P)
5	Inter-Utility	CPUC	Inter-Agency	SB 580	Combined (B+C+D+E)	Net (K-L)							Net Adjusted (M-J)				
6	Jan-07	-	-	-	-	-	71	2,994	3,065	2,147	5,212	1,451	3,761	1,614	220,105	335,433	65.6%
7	Feb-07	-	-	-	-	-	31	2,483	2,514	1,273	3,787	2,244	1,543	270	220,375	335,494	65.7%
8	Mar-07	-	-	-	-	-	67	3,051	3,118	1,288	4,406	1,356	3,050	1,762	222,137	335,699	66.2%
9	Apr-07	-	-	-	-	-	46	2,083	2,129	1,240	3,369	1,508	1,861	621	222,756	335,925	66.3%
10	May-07	7	-	-	-	7	45	2,803	2,855	1,944	4,799	2,516	2,283	339	223,085	336,180	66.4%
11	Jun-07	239	-	-	-	239	34	1,690	1,963	3,033	4,996	2,230	2,766	-267	222,818	336,618	66.2%
12	Jul-07	-	-	-	-	-	43	3,324	3,367	1,599	4,966	1,523	3,443	1,844	224,664	335,612	66.9%
13	Aug-07	-	-	-	-	-	47	2,367	2,414	1,773	4,187	2,608	1,579	-194	224,470	335,883	66.8%
14	Sep-07																
15	Oct-07																
16	Nov-07																
17	Dec-07																
18	Total Annual	246	0	0	0	246	384	20,795	21,425	14,297	35,722	15,436	20,286	5,989			
19																	
20																	
21	1 Not Including Recertification Enrollment																



<sup>1</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.

	A	B	C	D	E	F	G	H	I	J	K	L
1	<b>Table 4C - CARE Enrollment by County - San Diego Gas &amp; Electric</b>											
2	<b>August 2007</b>											
3	County	Estimated Eligible			Gross Enrollments			Total Participants			Penetration Rate	
4		Urban	Rural	Total	Current Month	YTD	Urban	Rural	Total	Urban	Rural	Total
5	Orange County	14,357	0	14,357	89	1,124	8,542	0	8,542	59.5%	#DIV/0!	59.5%
6	San Diego	304,988	16,538	321,526	2,325	20,286	207,903	8,025	215,928	68.2%	48.5%	67.2%
7												
8	<b>Total</b>	<b>319,345</b>	<b>16,538</b>	<b>335,883</b>	<b>2,414</b>	<b>21,410</b>	<b>216,445</b>	<b>8,025</b>	<b>224,470</b>	<b>67.8%</b>	<b>48.5%</b>	<b>66.8%</b>

	A	B	C	D	E	F	G	H	I
1	<b>Table 5C - CARE Capitation Contractors - San Diego Gas &amp; Electric</b>								
2									
3	Contractor	Contractor Type (Check one or more if applicable)				Enrollments Year-To-Date			Year-to-date
4		Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	Expenditures
5	Contractor 1		X	X			-	-	-
6	Contractor 2		X				24	24	\$ 360
7	Contractor 3		X				-	-	\$ -
8	Contractor 4		X				6	6	\$ 30.00
9	Contractor 5		X		X		64	64	\$ 960
10	Contractor 6		X		X		9	9	\$ 135
11	Contractor 7		X		X		8	8	\$ 120
12	Contractor 8		X				41	41	\$ 615
13	Contractor 9		X				1	1	\$ -
14	Contractor 10		X				1	1	\$ 15
15	Contractor 11		X				68	68	\$ 1,020
16	Contractor 12		x				23	23	\$ 345
17	Contractor 13		x				28	28	\$ 420
18	Contractor 14		x				46	46	\$ 690
19	Contractor 15		x				26	26	\$ 390
20	Contractor 16	x				2	32	34	\$ 170
21	<b>Total Enrollments and Expenditures</b>							<b>379</b>	<b>\$ 5,270</b>

<b>Table 6C - CARE Participants as of Month-End San Diego Gas &amp; Electric August 2007</b>				
Month	Gas & Electric	Gas Only	Electric Only	Total
Jan-07	150,333	N/A	69,772	220,105
Feb-07	150,756	N/A	69,619	220,375
Mar-07	151,989	N/A	70,148	222,137
Apr-07	152,449	N/A	70,307	222,756
May-07	152,634	N/A	70,451	223,085
Jun-07	152,434	N/A	70,386	222,820
Jul-07	153,726	N/A	70,938	224,664
Aug-07	153,689	N/A	70,781	224,470
Sep-07				
Oct-07				
Nov-07				
Dec-07				

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a copy of the foregoing **MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY ON LOW INCOME ASSISTANCE PROGRAMS FOR AUGUST 2007** on all parties identified in R.07-01-042 on the attached service list by U. S. mail and electronic mail, and by Federal Express to the Assigned Commissioner Dian M. Grueneich and Administrative Law Judge Kim Malcolm.

Dated at San Diego, California, this 21st day of September, 2007.

/s/ Jodi Ostrander  
Jodi Ostrander

# CALIFORNIA PUBLIC UTILITIES COMMISSION

## Service Lists

**Proceeding: R0701042 - CPUC - PG&E, EDISON,**  
**Filer: CPUC - PG&E, EDISON, SOCALGAS, SDG&E**  
**List Name: LIST**  
**Last changed: September 20, 2007**

[Download the Comma-delimited File](#)  
[About Comma-delimited Files](#)

[Back to Service Lists Index](#)

---

## Parties

BOBBI J. STERRETT  
SPECIALIST/STATE REGULATORY AFFAIRS  
SOUTHWEST GAS CORPORATION  
PO BOX 98510  
LAS VEGAS, NV 89150-0002

FRANCISCO V. AGUILAR  
ATTORNEY AT LAW  
SOUTHWEST GAS CORPORATION  
PO BOX 98510  
5241 SPRING MOUNTAIN ROAD  
LAS VEGAS, NV 89193

VALERIE J. ONTIVEROZ  
SOUTHWEST GAS CORPORATION  
PO BOX 98510  
LAS VEGAS, NV 89193-8510

ELENA MELLO  
SIERRA PACIFIC POWER COMPANY  
6100 NEIL ROAD  
RENO, NV 89520

MICHAEL R. THORP  
ATTORNEY  
SOUTHERN CALIFORNIA GAS COMPANY  
555 WEST FIFTH STREET, 14TH FLOOR  
LOS ANGELES, CA 90013-1011

ALEX SOTOMAYOR  
MARAVILLE FOUNDATION  
5729 UNION PACIFIC AVENUE  
LOS ANGELES, CA 90022

RICHARD VILLASENOR  
TELACU  
12252 MC CANN DRIVE  
SANTA FE SPRINGS, CA 90670

MICHAEL MONTOYA  
SENIOR ATTORNEY  
SOUTHERN CALIFORNIA EDISON  
2244 WALNUT GROVE AVE.  
ROSEMEAD, CA 91770

STACIE SCHAFFER  
ATTORNEY AT LAW  
SOUTHERN CALIFORNIA EDISON

RONALD MOORE  
GOLDEN STATE WATER/BEAR VALLEY ELECTRIC  
630 EAST FOOTHILL BOULEVARD

2244 WALNUT GROVE AVE.  
ROSEMEAD, CA 91770

SAN DIMAS, CA 91773

DON WOOD SR.  
PACIFIC ENERGY POLICY CENTER  
4539 LEE AVENUE  
LA MESA, CA 91941

KIM F. HASSAN  
ATTORNEY AT LAW  
SAN DIEGO GAS & ELECTRIC COMPANY  
101 ASH STREET, HQ-12  
SAN DIEGO, CA 92101

GREGORY REDICAN  
DEPUTY DIRECTOR  
COMMUNITY ACTION AGENCY OF SAN MATEO  
930 BRITTAN AVENUE  
SAN CARLOS, CA 94070

HAYLEY GOODSON  
ATTORNEY AT LAW  
THE UTILITY REFORM NETWORK  
711 VAN NESS AVENUE, SUITE 350  
SAN FRANCISCO, CA 94102

RASHID A. RASHID  
CALIF PUBLIC UTILITIES COMMISSION  
LEGAL DIVISION  
ROOM 4107  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

CRAIG M. BUCHSBAUM  
ATTORNEY AT LAW  
PACIFIC GAS AND ELECTRIC COMPANY  
77 BEALE STREET, B30A  
SAN FRANCISCO, CA 94105

LUKE TOUGAS  
PACIFIC GAS AND ELECTRIC COMPANY  
77 BEALE STREET, B9A  
SAN FRANCISCO, CA 94105

EDWARD G. POOLE  
ATTORNEY AT LAW  
ANDERSON & POOLE  
601 CALIFORNIA STREET, SUITE 1300  
SAN FRANCISCO, CA 94108-2818

ENRIQUE GALLARDO  
LATINO ISSUES FORUM  
160 PINE STREET, SUITE 700  
SAN FRANCISCO, CA 94111

IRENE K. MOOSEN  
ATTORNEY AT LAW  
WESTERN MANUFACTURED HOUSING COMM. SVCS.  
53 SANTA YNEZ AVENUE  
SAN FRANCISCO, CA 94112

CHONDA J. NWAMU  
PACIFIC GAS AND ELECTRIC COMPANY  
POST OFFICE BOX 7442  
SAN FRANCISCO, CA 94120

PETER OUBORG  
PACIFIC GAS AND ELECTRIC COMPANY  
PO BOX 7442, B30A  
SAN FRANCISCO, CA 94120-7442

JOSEPHINE WU  
PACIFIC GAS AND ELECTRIC COMPANY  
PO BOX 770000, MAIL CODE B9A  
SAN FRANCISCO, CA 94177

JOHN DUTCHER  
VICE PRESIDENT - REGULATORY AFFAIRS  
MOUNTAIN UTILITIES  
3210 CORTE VALENCIA  
FAIRFIELD, CA 94534-7875

ROBERT GNAIZDA  
POLICY DIRECTOR/GENERAL COUNSEL  
THE GREENLINING INSTITUTE  
1918 UNIVERSITY AVENUE, SECOND FLOOR  
BERKELEY, CA 94704

THALIA N.C. GONZALEZ  
THE GREENLINING INSTITUTE  
1918 UNIVERSITY AVENUE, 2ND FLR.  
BERKELEY, CA 94704

MARY - LEE KIMBER  
ATTORNEY AT LAW  
DISABILITY RIGHTS ADVOCATES  
2001 CENTER STREET, 3RD FLOOR  
BERKELEY, CA 94704-1204

MELISSA W. KASNITZ  
ATTORNEY AT LAW  
DISABILITY RIGHTS ADVOCATES  
2001 CENTER STREET, THIRD FLOOR  
BERKELEY, CA 94704-1204

SUSAN E. BROWN  
A WORLD INSTITUTE FOR SUSTAINABLE HUMANI  
PO BOX 428  
MILL VALLEY, CA 94942

MICHAEL LAMOND  
ALPINE NATURAL GAS OPERATING COMPANY  
PO BOX 550  
15 ST. ANDREWS ROAD, SUITE 7  
VALLEY SPRINGS, CA 95252

BILL JULIAN  
43556 ALMOND LANE  
DAVIS, CA 95618

CAROLYN COX  
GENERAL MANAGER  
5213 ROSEANA COURT  
FAIR OAKS, CA 95628

WILLIAM W. WESTERFIELD, 111  
ATTORNEY AT LAW  
ELLISON, SCHNEIDER & HARRIS L.L.P.  
2015 H STREET  
SACRAMENTO, CA 95814

JAMES HODGES  
ACCES  
1069 45TH STREET  
SACRAMENTO, CA 95819

RAYMOND J. CZAHAR, C.P.A.  
CHIEF FINANCIAL OFFICER  
WEST COAST GAS COMPANY  
9203 BEATTY DRIVE  
SACRAMENTO, CA 95826

RYAN FLYN  
PACIFICORP  
825 NE MULTNOMAH STREET  
PORTLAND, OR 97232

RYAN FLYNN  
ATTORNEY  
PACIFICORP  
825 NE MULTNOMAH, SUITE 1800  
PORTLAND, OR 97232

## Information Only



DON STONEBERGER  
APS ENERGY SERVICES  
SUITE 750  
400 E. VAN BUREN STREET  
PHOENIX, AZ 85004

TREVOR DILLARD  
SIERRA PACIFIC POWER COMPANY  
PO BOX 10100  
6100 NEIL ROAD, MS S4A50  
RENO, NV 89520

STEVEN D. PATRICK  
ATTORNEY AT LAW  
SOUTHERN CALIFORNIA GAS/SDG&E  
555 WEST 5TH STREET, GT14E7  
LOS ANGELES, CA 90013-1034

RICHARD POLANCO  
SENATOR  
3701 GLENALBY DRIVE  
LOS ANGELES, CA 90065

GREGORY J. KOSIER  
PORTFOLIO MANAGER  
CONSTELLATION NEWENRGY, INC.  
350 SOUTH GRND AVENUE, 38TH FLOOR  
LOS ANGELES, CA 90071

MICHAEL MAZUR  
CHIEF TECHNICAL OFFICER  
3 PHASES RENEWABLES, LLC  
2100 SEPULVEDA BLVD., SUITE 37  
MANHATTAN BEACH, CA 90266

RON GARCIA  
RELIABLE ENERGY MANAGEMENT, INC.  
6250 PARAMOUNT BLVD.  
LONG BEACH, CA 90805

KYLE MAETANI  
MK PLANNING CONSULTANTS  
2740 W. MAGNOLIA BLVD., STE 103  
BURBANK, CA 91505

PAUL DELANEY  
AMERICAN UTILITY NETWORK (A.U.N.)  
10705 DEER CANYON DRIVE  
ALTA LOMA, CA 91737

ALLAN RAGO  
QUALITY CONSERVATION SERVICES, INC.  
SUITE E  
4701 ARROW HIGHWAY  
MONTCLAIR, CA 91763

AKBAR JAZAYEIRI  
SOUTHERN CALIFORNIA EDISON COMPANY  
2241 WALNUT GROVE AVENUE  
PO BOX 800  
ROSEMEAD, CA 91770

CASE ADMINISTRATION  
SOUTHERN CALIFORNIA EDISON COMPANY  
LAW DEPARTMENT  
2244 WALNUT GROVE AVENUE  
ROSEMEAD, CA 91770

JACK PARKHILL  
MANAGER - CSBU  
SOUTHERN CALIFORNIA EDISON  
2131 WALNUT GROVE  
ROSEMEAD, CA 91770

JOHN FASANA  
SOUTHERN CALIFORNIA EDISON  
2131 WALNUT GOVE AVE.  
ROSEMEAD, CA 91770

JOY C. YAMAGATA  
SAN DIEGO GAS & ELECTRIC/SOCALGAS  
8330 CENTURY PARK COURT  
SAN DIEGO, CA 91910

MARK MCNULTY  
5150 RANDLETT DRIVE  
LA MESA, CA 91941

GREG BASS  
SEMPRA ENERGY SOLUTIONS  
101 ASH STREET. HQ09  
SAN DIEGO, CA 92101-3017

MICHAEL SHAMES  
ATTORNEY AT LAW  
UTILITY CONSUMERS' ACTION NETWORK  
3100 FIFTH AVENUE, SUITE B  
SAN DIEGO, CA 92103

JOHN JENSEN  
REGIONAL MANAGER  
RICHARD HEATH AND ASSOCIATES, INC.  
7847 CONVOY COURT , SUITE 102  
SAN DIEGO, CA 92111

YOLE WHITING  
SAN DIEGO GAS & ELECTRIC COMPANY  
8335 CENTURY PARK COURT  
SAN DIEGO, CA 92123

CENTRAL FILES  
REGULATORY AFFAIRS  
SAN DIEGO GAS & ELECTRIC CO.  
8330 CENTURY PARK COURT-CP31E  
SAN DIEGO, CA 92123-1530

STEVE RAHON  
DIRECTOR, TARIFF & REGULATORY ACCOUNTS  
SAN DIEGO GAS & ELECTRIC COMPANY  
8330 CENTURY PARK COURT, CP32C  
SAN DIEGO, CA 92123-1548

TOM HAMILTON  
ENERGY PROGRAM MANAGER  
QUALITY BUILT  
15330 AVENUE OF SCIENCE  
SAN DIEGO, CA 92128

FRED PATZKE  
13576 CALIFORNIA STREET  
YUCAIPA, CA 92399-5449

JOHN NEWCOMB  
696 SOUTH TIPPECANOE AVENUE  
SAN BERNARDINO, CA 92415

MARIA Y. JUAREZ  
DEPUTY DIRECTOR  
DEPARTMENT OF COUMMINTY ACTION  
RIVERSIDE COUNTY  
2038 IOWA AVENUE, SUITE B-102  
RIVERSIDE, CA 92507

DAVID J. COYLE  
ANZA ELECTRIC COOPERATIVE, INC  
58470 HIGHWAY 371  
ANZA, CA 92539-1909

ROB GUNNIN  
VICE PRESIDENT SUPPLY  
COMMERCE ENERGY, INC.  
600 ANTON BLVD., SUITE 2000  
COSTA MESA, CA 92626

JOE WILLIAMS  
CEO  
RICHARD HEATH AND ASSOCIATES, INC.  
590 W. LOCUST AVENUE, STE 103  
FRESNO, CA 93650

KRISTINE LUCERO  
PROJECT COORDINATOR  
RICHARD HEATH AND ASSOCIATES, INC.  
590 W. LOCUST AVENUE, SUITE 103  
FRESNO, CA 93650

ORTENSIA LOPEZ  
EXECUTIVE DIRECTOR  
EL CONCILIO OF SAN MATEO  
1419 BURLINGAME AVE., SUITE N  
BURLINGAME, CA 94010

REGINA COSTA  
RESEARCH DIRECTOR  
THE UTILITY REFORM NETWORK  
711 VAN NESS AVENUE, SUITE 350  
SAN FRANCISCO, CA 94102

DONNA L. WAGONER  
CALIF PUBLIC UTILITIES COMMISSION  
UTILITY AUDIT, FINANCE & COMPLIANCE BRAN  
AREA 3-C  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

LINDA FONTES  
PACIFIC GAS & ELECTRIC COMPANY  
123 MISSION ROOM 1404 MC H14F  
SAN FRANCISCO, CA 94105

BRIAN K. CHERRY  
DIRECTOR REGULATORY RELATIONS  
PACIFIC GAS AND ELECTRIC COMPANY  
77 BEALE STREET, B10C  
SAN FRANCISCO, CA 94106

JANINE L. SCANCARELLI  
ATTORNEY AT LAW  
FOLGER, LEVIN & KAHN, LLP  
275 BATTERY STREET, 23RD FLOOR  
SAN FRANCISCO, CA 94111

JOSEPH F. WIEDMAN  
ATTORNEY AT LAW  
GOODIN MACBRIDE SQUERI DAY & LAMPREY LLP  
505 SANSOME STREET, SUITE 900  
SAN FRANCISCO, CA 94111

LAW DEPARTMENT FILE ROOM  
PACIFIC GAS AND ELECTRIC COMPANY  
PO BOX 7442  
SAN FRANCISCO, CA 94120-7442

MARY O'DRAIN  
PACIFIC GAS AND ELECTRIC COMPANY  
123 MISSION - ROOM 1410, MC H14G  
SAN FRANCISCO, CA 94177

ROLAND RISSE  
DIRECTOR, CUSTOMER ENERGY EFFICIENCY  
PACIFIC GAS & ELECTRIC COMPANY  
MAIL CODE N6G  
PO BOX 770000  
SAN FRANCISCO, CA 94177

KEVIN CUDD  
SENIOR PROGRAM MANAGER  
PG&E  
1320 EL CAPITAN DRIVE, SUITE 330  
DANVILLE, CA 94526

RICK C. NOGER  
PRAXAIR PLAINFIELD, INC.  
2678 BISHOP DRIVE  
SAN RAMON, CA 94583

LADONNA WILLIAMS  
EXECUTIVE DIRECTOR  
PO BOX 5653  
VALLEJO, CA 94591

JODY S. LONDON  
JODY LONDON CONSULTING  
PO BOX 3629  
OAKLAND, CA 94609

BOBAK ROSHAN  
LEGAL ASSOCIATE  
THE GREENLINING INSTITUTE  
1918 UNIVERSITY STREET, 2ND FLOOR

CISCO DEVRIES  
CHIEF OF STAFF  
CITY OF BERKELEY  
OFFICE OF MAYOR TOM BATES

BERKELEY, CA 94704

2180 MILVIA STREET  
BERKELEY, CA 94704

MARK A. RUTLEDGE  
THE GREENLINING INSTITUTE  
1918 UNIVERSITY AVENUE, 2ND FLR.  
BERKELEY, CA 94704

STEPHANIE CHEN  
LEGAL ASSOCIATE  
THE GREENLINING INSTITUTE  
1918 UNIVERSITY STREET, 2ND FLOOR  
BERKELEY, CA 94704

BOB HONDEVILLE  
MODESTO IRRIGATION DISTRICT  
1231 11TH STREET  
MODESTO, CA 95354

JOY WARREN  
SENIOR STAFF ATTORNEY  
MODESTO IRRIGATION DISTRICT  
1231 ELEVENTH STREET  
MODESTO, CA 95354

RICHARD MCCANN  
M.CUBED  
2655 PORTAGE BAY ROAD, SUITE 3  
DAVIS, CA 95616

DAVID MORSE  
CALIFORNIA WATER SERVICE COMPANY  
1411 W. COVELL BLVD., STE. 106-292  
DAVIS, CA 95616-5934

JOHN JENSEN  
PRESIDENT  
MOUNTAIN UTILITIES  
PO BOX 205  
KIRKWOOD, CA 95646

JASON WIMBLEY  
DIVISION CHIEF, ENERGY&ENVIRON PROGRAMS  
DEPT. OF COMMUNITY SERVICES & DEVELOPMEN  
700 NORTH 10TH STREET, ROOM 258  
SACRAMENTO, CA 95814

ROBERT J. BICKER  
LEGISLATIVE ANALYST  
CALIFORNIA APARTMENT ASSOCIATION  
980 NINTH STREET, SUITE 200  
SACRAMENTO, CA 95814

RYAN BERNARDO  
BRAUN & BLAISING, P.C.  
915 L STREET, SUITE 1270  
SACRAMENTO, CA 95814

SHEILA DEY  
WESTERN MANUFACTURED HOUSING COMMUNITIES  
455 CAPITOL MALL STE 800  
SACRAMENTO, CA 95814

DAVE STEPHENSON  
RATE REGULATION MANAGER - WESTERN REGIO  
AMERICAN WATER WORKS SERVICE CO.  
4701 BELOIT DRIVE  
SACRAMENTO, CA 95838

PAMELA L. GORSUCH  
PROGRAM MANAGER  
RHA INC  
1026 MANGROVE AVE., SUITE 20  
CHICO, CA 95926

ROBERT MARSHALL  
PLUMAS SIERRA RURAL ELECTRIC  
PO BOX 2000  
PORTOLA, CA 96122-2000

M. SAMI KHAWAJA, PH.D  
QUANTEC, LLC  
SUITE 400  
720 SW WASHINGTON STREET  
PORTLAND, OR 97205

CATHIE ALLEN  
CA STATE MGR.  
PACIFICORP  
825 NE MULTNOMAH STREET, SUITE 2000  
PORTLAND, OR 97232

MARISA DECRISTOFORO  
PACIFICORP  
825 NE MULTNOMAH STREET, SUITE 800  
PORTLAND, OR 97232

## State Service

ALIK LEE  
CALIF PUBLIC UTILITIES COMMISSION  
TELECOMMUNICATIONS & CONSUMER ISSUES BRA  
ROOM 4101  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

HAZLYN FORTUNE  
CALIF PUBLIC UTILITIES COMMISSION  
EXECUTIVE DIVISION  
ROOM 5303  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

JEANNINE ELZEY  
CALIF PUBLIC UTILITIES COMMISSION  
ENERGY DIVISION  
AREA 4-A  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

JOHANA M. SEVIER  
CALIF PUBLIC UTILITIES COMMISSION  
ENERGY DIVISION  
AREA 4-A  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

KELLY HYMES  
CALIF PUBLIC UTILITIES COMMISSION  
EXECUTIVE DIVISION  
ROOM 5306  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

KIM MALCOLM  
CALIF PUBLIC UTILITIES COMMISSION  
DIVISION OF ADMINISTRATIVE LAW JUDGES  
ROOM 5005  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

MARIANA C. CAMPBELL  
CALIF PUBLIC UTILITIES COMMISSION  
TELECOMMUNICATIONS & CONSUMER ISSUES BRA  
ROOM 4101  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

MELICIA CHARLES  
CALIF PUBLIC UTILITIES COMMISSION  
ENERGY DIVISION  
AREA 4-A  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

ROBERT KINOSIAN  
CALIF PUBLIC UTILITIES COMMISSION  
EXECUTIVE DIVISION  
ROOM 5202  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

ROBERT LEHMAN  
CALIF PUBLIC UTILITIES COMMISSION  
TELECOMMUNICATIONS & CONSUMER ISSUES BRA  
ROOM 4102  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

SARITA SARVATE  
CALIF PUBLIC UTILITIES COMMISSION  
ENERGY DIVISION  
AREA 4-A  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

SARVJIT S. RANDHAWA  
CALIF PUBLIC UTILITIES COMMISSION  
ENERGY DIVISION  
AREA 4-A  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

SEAN WILSON  
CALIF PUBLIC UTILITIES COMMISSION  
UTILITY AUDIT, FINANCE & COMPLIANCE BRAN  
AREA 3-C  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

TERRIE J. TANNEHILL  
CALIF PUBLIC UTILITIES COMMISSION  
ENERGY DIVISION  
AREA 4A  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

THOMAS M. RENAGHAN  
CALIF PUBLIC UTILITIES COMMISSION  
ENERGY COST OF SERVICE & NATURAL GAS BRA  
ROOM 4205  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

ZAIDA AMAYA-PINEDA  
CALIF PUBLIC UTILITIES COMMISSION  
ENERGY DIVISION  
770 L STREET, SUITE 1050  
SACRAMENTO, CA 95814

---

[Top of Page](#)

[Back to INDEX OF SERVICE LISTS](#)